# ISO/IEC 17025 *Unpacked*

# COURSE OUTLINE

There is so much information online and so many courses about the ISO/IEC 17025 Standard it can be difficult to work out which one to choose.

Naturally in this course you will:

- Be shown why ISO/IEC 17025 should be used
- Look at each clause in the Standard
- Examine focus clauses in detail
- Discuss risk-based thinking and how it affects your implementation
- Learn how to apply the requirements of the Standard to your quality system
- Gain confidence in defending your implementation during an assessment

**But our course is different.**
We do examine the clauses of the Standard.
We do discuss their application in your lab.

**But we also understand that often the reason you want to attend training is because of a specific issue.**

Perhaps there's a clause you don't understand or don't know how to implement.

Or perhaps you thought you understood it but at your last assessment, the team said you didn't and the lab was given a nonconformance.

So we'd like you to think about which clauses you need more information about; which ones you'd like to discuss with someone outside your facility and get insights into its implementation.

Then we'll ask you to send us those clauses and any specific questions before the course starts so we can drill down into those a bit more during the training.

**If you would prefer to keep these discussions within your lab, we completely understand. Let's run this session as an in-house course instead!**

Just email info@masmanagementsystems.com.au and we'll be in touch to discuss dates and details.

## COURSE REQUIREMENTS

This course will be conducted online so you'll need a device with reliable internet connection and a distraction free area for learning.

A headset can be useful to keep your focus on training and since we'll be using the Zoom platform a webcam will help with interaction.

*And the most important thing to bring along is an open mind and a willingness to learn and share!*

## FOLLOW UP

**One of the most valuable features of our courses is the follow up session.**

A couple of weeks after the training, Maree will be in touch with participants to check in on their progress and run through solutions to any issues they may have experienced.

**This is a huge value-add to our clients who appreciate not being left high and dry!**

## FEEDBACK

We're always pleased to receive feedback on our training and have been delighted to have received only positive feedback from past participants:

*"A great opportunity for learning with others - highly interactive and extremely useful"*
*"A very instructive day (Lab Manager)*
*"Thanks Maree for running a very useful workshop that is very relevant at the moment"*
*(Quality Coordinator)*
*Our NATA assessment went perfectly - we couldn't have done it without the training!"*

**Find out for yourself!**
For more information about this course phone Maree on 0411 540 709  or email us at
info@masmanagementsystems.com.au

www.masmanagementsystems.com.au