



MAS MANAGEMENT SYSTEMS



UNDERSTANDING ISO 9001 TRAINING COURSE

www.masmanagementsystems.com.au

UNDERSTANDING ISO 9001

The ISO 9001 standard is one of the most widely used for quality managements globally. This one day course is the perfect overview for anyone who needs to understand the elements of ISO 9001 and how to apply them in the workplace.

We've tailored this course specifically for those working in labs, and science and technology fields.

Course outline

Organisations use ISO 9001 to demonstrate their ability to consistently deliver products and services that meet customer and regulatory requirements. ISO 9001 contains the criteria for a good quality management system and can be used by any organisation, regardless of the size or field of activity.

This standard is based on a number of quality management principles including a strong customer focus, the motivation of top management, and continual improvement. Using ISO 9001 helps ensure that customers get consistent, good-quality products and services, and allows for the control of processes to ensure best practice outcomes.

In this workshop you will learn about all the elements of ISO 9001 including:

- quality principles and organisational requirements
- the quality management system
- leadership and people management
- documentation requirements
- operational planning and control
- dealing with problems
- performance evaluation
- management review
- improvement

We work on real world case studies including your own so you can immediately apply what you learn in your workplace.

BONUS: Often there are questions after you've completed a training course so we don't leave you high and dry once the day is over. We'll be in touch a couple of weeks after the course to make sure you're on track and to answer any further questions.

All participants will receive a certificate of completion at the end of the course.

**** COURSE COST: \$594 PER PERSON ****

IN-HOUSE TRAINING: As well as saving you time and money, in-house training ensures consistency of message across your business. **Discounts apply** for group training so contact us about this option.

FOR MORE INFORMATION ABOUT THIS COURSE
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