

Advanced Lab Management and QC





You have done the hard yards working in a lab and are looking to snag that promotion.

Or maybe you already have a position as a supervisor or manager but feel a little lost when it comes to running the lab.

Build on your knowledge and skills as a laboratory professional and take your management skills to the next level.

COURSE OUTLINE

In this one-day course, you'll learn advanced techniques for:

- managing risk,
- managing and optimising your people and finances,
- negotiations for the win
- making quality happen and not be a chore
- advanced quality control techniques in the lab
- optimising your audit program for success
- root cause analysis
- de-risking lab design
- business continuity and disaster recovery
- driving a sound quality culture

COURSE PROGRAM

09:00 - 10:00	How to be savvy with cost cutting
10:00 - 11:00	Lean and other process improvement methodologies
11:00 - 12:30	Getting success from people and lab improvement projects
13:00 - 14:30	Negotiating for the win!
14:30 - 15:00	Making Quality happen and not be a chore
15:00 - 16:00	Getting more bang for your buck with auditing
16:00 - 17:00	Risk management and de-risking your lab design

WHY IS OUR COURSE DIFFERENT?

First of all, you can do all the course in just one day!

Our trainers are also experienced lab professionals with real management experience and years working in and with labs.

To ensure what you learn is of immediate and practical benefit, we look at your lab's processes. Since we train you using your organisation's processes as an example, you'll walk away with knowledge you can apply as soon as you're back in your workplace.

BONUS: Often there are questions after you've completed a training course. So we don't leave you high and dry once the day is over. We'll be in touch a couple of weeks after the course to make sure you're on track and answer any further questions.

All participants will receive a certificate of completion and digital badge at the end of the course.

COURSE COST: \$1,100 PER PERSON

WHO SHOULD ATTEND THIS COURSE?

- **Lab Managers and Supervisors** who need to expand their skills and stay up to date with current quality and management tools to operate the lab efficiently and effectively.
- **Quality Professionals** seeking to enhance their knowledge and skills to lead others to participate fully in a quality culture.
- **Lab Staff** looking for a competitive edge to leverage for career advancement and gain insights into quality management practice in the lab.

IN-HOUSE TRAINING: As well as saving you time and money, in-house training ensures consistency of message across your business. **PLUS we train your staff using your processes, on your premises.**

Discounts apply for group training so contact us for further information about this option.

FOR MORE INFORMATION ON THIS COURSE
EMAIL INFO@MASMANAGEMENTSYSTEMS.COM.AU
OR PHONE MAREE ON 0411 540 709